



# ADITEE JOSHI

Rohan Jharoka Apartments, Bellandur, Bengaluru 560037, India

+91 8447943166/ 9606157560  
www.aditeejoshi.com  
aditeejoshi8@gmail.com



## SKILL SUMMARY

### Stakeholder Mangement

- Strategic Planning
- System Migrations
- API Integrations
- Enterprise wide Implementation

### IT Project Lifecycle

- Certified Prince2 Practitioner
- Agile Methodology
- Business Analysis
- Conflict resolution
- Microsoft Excel

### Value added Leadership

- Cross Functional Program/ Portfolio Management
- Team building and training
- Program / Project tracker report

### Tools and Management

- Jira/Trello/GitHub
- Quarterly/Sprint Planning
- Key Performance Indicators
- Microsoft Office Suite
- G-suite

## EXPERIENCE SUMMARY

### Program Manager, Delightful Gourmet Private Limited

Mar 2021 – Current



- Leading multiple teams of Product and Engineering Managers for multiple business units owning all aspects of the product - from vision to conceptualisation, product/technology roadmap and application development
- Oversee program lifecycle of Licious exclusive retail outlets launch with in house POS software development
- Working closely with senior management to plan, define and execute tactical and strategic quarterly level planning
- Serving as a point of contact for escalated conflict resolution for complex programs
- Developing team goals/metrics that allow for accurate measurement towards solving a business problem
- Achieved a 30% overall drop in response time for production level issues as part of implementing on call process
- Establishing planning, execution, reporting framework, operating processes for initiatives through its lifecycle
- Managing and controlling scope, schedule and resources for delivery

### Program Manager – SaaS Implementation, Nreach Services Online Private Limited

Apr 2019 – Jun 2020



- Working with Client's Senior management to establish roadmap for achieving business strategy
- Developed and initiated internal processes to improve program delivery within planned timeframes
- Evaluated the timely performance of different teams working on a project and documented the progress
- Led multinational teams and facilitated collaboration in key departments within the organisation
- Collaborate with technical as well non-technical teams to plan project sprints
- Successful implementation track record for clients like Abu Dhabi National Oil Company, Aditya Birla, Honeywell, Infosys, HMD Global and Real Page

### Senior Manager – Project Delivery, Butterfly Innovation Private Limited

Sept 2017 – Oct 2018



- Led teams globally across broad technical, financial and business disciplines reducing the TAT by 20 %
- Decreased 17% of total account escalations by innovating and automating an end-to-end standardised process
- Collaborate with the Product Ops team to track sprint progress maintaining the Key Performance Indicators
- Make vital decisions and resolve conflicts across the team by conducting team/client /third party service providers meetings

### CEO & Co-Founder, GPA Commerce Private Limited

Jul 2014 – May 2017



- Designed an e-commerce Home Decor website focussing on diverse portfolio of products
- Created datasets to gather requirements and customer expectations resulted in 20% month-on-month growth
- Implemented ERP systems to track sales funnel and order processing digitally
- Integrated warehouse management system with accounting capabilities to keep track of stock movement
- Attained Top Seller status on Amazon and Flipkart by finding key growth areas and designing affiliate marketing strategies

### Executive Consultant, SL Consultants

Jan 2014 – Jun 2014



- Understanding client requirements and enhancing solution datasets via implementing available SaaS tools
- Visualising reports and created collaborative documentation to convert ideas into operation chain
- Know ability to produce high-quality deliverables that meet or exceed timeline and client targets as per market needs in stipulated case scenarios

### Global Internship – IT Consultant, Hedges Direct, United Kingdom

Jun 2013 – Aug 2013



- Drafted dissertation report on "The Analysis of the factors that qualify SME's as Confident Decision Makers"
- Creating easy to adopt technology solution and processes for integrating third party service add-ons on heavy inventory management system
- Analysed requirement specifications and available resources to propose viable SaaS tools to address the warehouse management

## PROJECT SUMMARY

### Exclusive Business Outlet (Licious Retail store launch with in house POS system)

Mar 2021-April 2022



- A cross functional program cutting across business, product, technology, customer support and third party vendor teams
- Actively worked with the Product Manager on scope freezing, documenting and tracking the progress till program launch
- Decision making, risk mitigation, internal and external stakeholder management
- Escalation and prioritisation process for managing workflow across market facing and delivery teams for critical defect fixes and improvements

### Filters launch and enabling Rebranding capability on apps

Jan 2022- Mar 2022



- Introducing category and sub category level filters on Licious apps and website for better order conversion rate
- Coordinated with the design and business teams on design freezing, asset migration and testing
- Worked with the Product Manager to break and transform the epics to user stories for timely delivery of the program on a sprint basis
- Resulted in continuous improvement of the product features by integrating the learning from users and improving the accuracy of decisions

### Instakart Services Pvt. Ltd. / Aditya Birla Housing Finance Limited

June 2019 - Aug 2019



- Implemented Channel partner incentivisation programs on the e-SaaS platform for the clients
- Utilised program management skills of communication, presentation, time management, organisation and planning to successfully achieve program goals, objectives and SLA's
- Built strong relationships and influenced stakeholders while working in a cross functional environment
- Applied strategic thinking in meeting the program objectives and implement project schedules to meet deadlines
- Worked with both internal and external teams to define high-level program roadmap, including definition, critical milestones, budget and strategic goals for luxury home building program

### Abu Dhabi National Oil Company, Abu Dhabi

Oct 2019 – Dec 2019



- Proven Independent and entrepreneurial skills highlighting the ability to work with minimal direction in a fast-paced and rapidly changing environment
- Implemented rewards and recognition product for the client on both web and mobile app
- Collaborated and created business requirement and solution design document
- A project planner was developed prioritising all deliverable for the immediate phase release
- Coordinated with offsite team and guided product team with the user stories

### Enterprise wide system implementation

Apr 2018 – Oct 2018



- Working on cross platform-based application for Mobile and Web Application
- Use analytics data to drive growth activities across the client teams to build out new modules
- Organised global team calls to prioritise key deliverables and ensure timely completion of project
- Worked with EduNxt for system integration and streamlining API Integrations meeting the budgets
- Facilitated Release Planning, Sprint Planning, Backlog Grooming, and Retrospective meetings
- Building framework for Education System Software integrations with Academia ERP
- Enforced Kanban principles as a scrum master that resulted in reduction of Cycle time by 20% thus increasing team's throughput in less than 8 weeks

### GPA Commerce Private Limited, New Delhi

Jul 2016- May 2017



- Deployment of ERP System and its integration with e Market places
- Designing the workflows among different departments and communicating it with relevant team members
- Utilising ETL techniques for converting data from various eCommerce marketplaces
- Loading of order processing data ensuring API Integrations from Amazon Seller portals
- CC Avenue Payment Gateway Integration done on Skycandle.com

### Hedges Direct, United Kingdom

Jun 2014 – Aug 2017



- Analysed team size, budgets and gathered requirements by utilising Interview technique with clients
- Utilised Market Research skills and suggested the client with feasible ERP solutions
- Prepared a detailed Report with clear mention of both benefits and pitfalls associated with respective technology tool adoption

## EDUCATIONAL SUMMARY



B.Tech. (Computer Science)  
**Maharshi Dayanand University**  
(Rohtak, India) 2008-2012



M.Sc. (Information Technology, Management and Organizational Change)  
**Lancaster University Management School, United Kingdom**  
(Top 15 Best Business Schools in United Kingdom)



---

---

**AWARDS AND ACHIEVEMENTS**

---

---



**Women Empowerment 2017**  
Sh. Geeta Jayanti Samaroh Samiti  
by Vice President, BJP - Mr. Shyam Jaju



**Contribution in Make in India 2014**  
Awarded by Uday India for Make in India  
by Tribal Minister - Mr. Jairam Oram

---

---

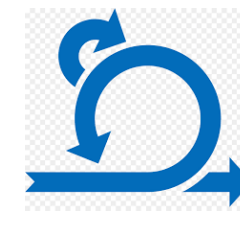
**CERTIFICATIONS**

---

---



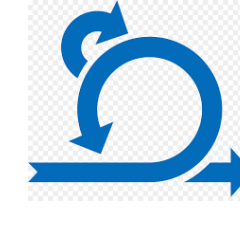
**Certified Prince2 Practitioner**  
Axelos Global Best Practice  
Mar 2021



**Agile at Work**  
Planning with Agile User stories  
Jul 2018



**Learning JIRA Cloud edition**  
LinkedIn Certified  
Apr 2021



**Agile at Work**  
Building your agile team  
Jul 2018



**Red Hat Certified System Administrator (RHCSA)**  
Red Hat Inc.  
Dec 2012



**Technology for Product Manager**  
LinkedIn Certified  
Jun 2021



**Complex Project Tips and Tricks**  
LinkedIn Certified  
Sept 2019



**Learning Jira Software 2017**  
LinkedIn Certified  
Jul 2018